

銘傳大學 109 學年度第 2 學期 桃園校區

師生面對面溝通座談會(外籍生)會議紀錄

Academic Year 2020-21 2nd Semester Taoyuan Campus

Meet-the-Faculty Seminar for International Students Meeting

Minutes

會議時間：110 年 04 月 13 日 (星期二) 中午 12 時

Date: Noon 12:00, April 13 (Tuesday), 2021

會議地點：M104 會議廳

Venue: M104 Conference Room

主 持 人：國際學院陳偉華院長、桃園行政處徐哲文處長共同主持

Chair: Dean of International College, Executive Director of Taoyuan Campus
Administration Division

出席師長：桃園行政處陳克琛副處長、資訊網路處陳建伯副處長、資訊科技應用學程王秋光主任、旅遊與觀光學程雷芷卉主任、國際教育交流處朱亭佳組長、教務處顏昌明副教務長、學務組鄭典誠組長、總務組黃金鵬組長、圖書館閱覽組何麗淑組長、成功行政暨能源管理組林祐徵組長、夜間行政組陳陵萱組長、國際學生顧問室莊壁憶老師及鍾明芬老師、資訊科技應用學程邱郁靖秘書、旅遊與觀光學程戴淑敏秘書、住宿服務組武耀威教官、課外活動指導組劉玉珠老師。

Attending Staff: Deputy Executive Director of Taoyuan Campus Administration Division, Deputy Executive Director of Information and Network Division, Director of Information Technology and Management Program, Director of Travel and Tourism Program, Section Chief of International Education and Exchange Division, Assistant Dean of Academic Affairs Division, Section Chief of Taoyuan Student Affairs Section, Section Chief of Taoyuan General Affairs Section, Section Chief of Taoyuan Library Readers' Services Section, Section Chief of Chengkung Administration and Energy Management Section, Section Chief

of Taoyuan Evening Class Administration Section, Senior Clerks of Office of International Student Service, Secretary of Information Technology and Management Program, Secretary of Travel and Tourism Program, Campus Security Staff Member of Housing Service Section, Clerk of Extracurricular Activities Section

列席人員：桃園客運代表楊佳鴻先生、第一餐廳夏經理、第二餐廳林經理。

Invited guests: Representative of Taoyuan Bus Company, First Restaurant Manager and Second Restaurant Manager

紀錄整理：唐世君

Recorder: Tang, Shih-Chun

一、主席致詞 Remarks by the chair: (略 Skip)

二、與會師長介紹 Introducing attending staff : (略 Skip)

三、師生座談會現場提問及回覆 Q&A :

問題1. 校園某些地方網路很弱，在教室裡面也是，譬如 CC602 教室，因為我常常在那間教室上課，很難連上網路，有時候甚至完全連不上。

Internet on some parts of campus is really weak/no internet. In class as well. e.g. CC602 because I have class there usually & I found out it' s hard to connect to the Wi-Fi, sometimes, I can' t even connect to the Wi-Fi (SSID not found)

提問人：資訊學程三 3rd-year student of Information Technology and Management Program

資訊網路處回覆：同學於 4 月 13 日師生面對面座談會中提出 CC602 教室上課 wifi 很難連上網，桃園資服組於 4 月 14 日至 CC602 教室，於各角落測試皆能正常連線，同時也全面檢測 CC 棟所有教室之 wifi，並確認所有教室都可正常使用；經與同學聯繫，同學表示其連線之 SSID 為 MCUTY。本校 MCUTY 專門提供給校外人士短時間連線使用，基於安全性，20 分鐘會斷線，要使用必須再重新

連線，可能是因為此原因，同學會覺得難以上網；資網處目前主要提供 802.1x_mcu 供校內師生長時間上網，因此也當面建議同學平時盡可能使用 802.1x_mcu 進行連線，一學期只要認證一次即可。在 CC 棟全面檢測確認後，也已於 4 月 15 日委請系秘書通知同學。若未來同學使用 WiFi 無線網路有問題，可在發生的當下撥打校內分機 1999，或至桃園資訊服務組(CC105)、台北資訊服務組(F606)報修，兩校區資服組會立即協助處理。

Response from Information and Network Division: In reponse to students' feedback about poor Wi-Fi connection in CC602 in the Meeting on April 13, Taoyuan Information Service Section tested Wi-Fi connections in classroom CC602 on April 14 and were able to receive the signals normally at all corners. Also, Wi-Fi in other classrooms has been tested and confirmed. After contacting the student, he indicated that the SSID he selected to connect was MCUTY, which is specially provided for outsiders for temporary use. The connection will be disconnected after 20 minutes due to safety reasons and users have to reconnect if they still need to use it. This may be the reason that students may find it difficult to access the Internet. Information and Network Division currently provides "802.1 x_mcu" for faculty, staff and students to access the Internet on campus. Therefore, it is recommended that students use "802.1 x_mcu" to connect to Wi-Fi; it only requires verification once each semester. After testing and confirming Wi-Fi in the CC Building, on April 15 we asked the department secretary to inform the student. If students have problems using Wi-Fi in the future, they can dial extension number 1999, or go to Taoyuan Information Service Section (CC105) and Taipei Information Service Section (F606) for assistance. We will handle the situation immediately.

問題2. 司令台的女廁很多蚊子。

The ladies restroom in the field is full of mosquitoes.

提問人：觀光學程二 2nd-year student of Travel and Tourism Program

總務組回覆：會議結束後，桃園行政處處長即率相關同仁至司令台女廁會勘，依處長指示工友班於當日(4/13)17 時再次完成局部消毒與清掃作業。由於司令台周遭均為草地，雖有每月定期割草，但已請清潔廁所人員若再發現蚊蟲，將回報工友班立即進行加強消毒，以杜絕蚊蟲。爾後同學如有發現上述缺失，歡迎來電(03-3507001 轉 3231 王老師)告知，本組會立即改善。

Response from Taoyuan General Affairs Section: After the meeting, the Executive Director of the Taoyuan Campus Administration Division immediately led responsible staff to inspect the ladies restroom beside the stage. General laborers completed the disinfection and cleaning at 17:00 that day (April 13) according to the Executive Director's instructions. As the area around the stage is grassy, it is mowed regularly every month. However, in the future, if those cleaning the restrooms find that there are mosquitoes, they will report this so that general laborers can immediately bolster sanitation measures to eradicate the mosquitoes. If students have further observations, please contact Mr. Wang (03-3507001 ext. 3231); we will immediately make improvements.

問題3. 近幾週室外籃球場的排水溝臭味很重，還有校區旁的排水溝也是。 Water drainage system smells bad in the recent weeks close to the basketball courts outside. Also the water drainage system on the side of Ming Chuan campus streets.

提問人：觀光學程二 2nd-year student of Travel and Tourism Program

總務組回覆：會議結束後，桃園行政處處長即率相關同仁至室外籃球場的排水溝會勘，由於長久未下雨，發現水溝幾近乾涸狀態但並無臭味發生。依處長指示工友班於當日(4/13)17 時完成周遭水溝消毒與清掃作業。全校區的排水溝也在 4 月底梅雨來臨前全部清理完成。爾後同學如有發現上述缺失，歡迎來電(03-3507001 轉 3231 王老師)告知，本組會立即改善。

Response from Taoyuan General Affairs Section: After the meeting, the Executive Director of the Taoyuan Campus Administration Division immediately led responsible staff to inspect the drainage close to the outdoor basketball court and found that the ditch was almost dry and there had been no rain for some time and there was no odor. However, general laborers completed the disinfection and cleaning of the surrounding drains at 17:00 that day (April 13) according to the Executive Director's instructions. Prior to the arrival of "plum rain" , prior to the end of April, all drainage areas on campus were completely cleaned. If students have further observations, please contact Mr. Wang (03-3507001 ext. 3231); we will immediately make improvements.

四、會議結束

感謝在座的師長為我們解答，更感謝各位同學提供寶貴的意見，會後若有問題，請將問題條交給學務組，我們會儘快回覆您的問題。

Thanks to all faculty and staff members who have answered the questions, and we really appreciate our students' suggestions. If you have any further questions, please submit your completed question sheet to Student Affairs Section. We will try to get back to you as soon as possible.

師生面對面座談會每學期舉辦。同學有任何的問題除了師生面對面座談會提出外，亦可利用學務組的意見箱或班會課時提出。本次的會議紀錄及問題答覆，將簽奉校長核定後，公告於桃園行政處「學生相關資訊-師生面對面」網頁上，歡迎同學前往瀏覽。

Meet-the-Faculty Seminar is held each semester. If you have any questions, please raise your questions during class meetings. The meeting minutes will be delivered to the relevant units and approved by the president, and publicized through the "Meet-the-Faculty Seminar" link under Student Information of Taoyuan Campus Administration Division webpage. Students are very welcome to

browse the information online.